District moving forward with quality development

Members of the district leadership team recently participated in a Gallery Walk to further develop understanding of the performance excellence framework and the Baldrige Quality Criteria. The team exercise allowed participants to provide input in a structured manner, creating a written record of all ideas shared. Participants traveled in teams from one poster of information to the next with opportunity to review the work of the previous team, while adding information that may not have been included previously. This quality tool is designed to produce group thought and consensus.

During the activity, participants reviewed the Baldrige criteria and identified strengths of the organization and opportunities for improvement, as they align with the criteria for performance excellence. Teams worked together to assess the District’s position in such areas as: How do senior leaders set and deploy direction? What processes do we use for strategic planning? How do we communicate with customers and stakeholders? How do we select data and information to be used to track performance?

Facilitators from the Iowa Quality Center led the discussions and activities.